



Warranty Request Documentation – CUSTOMER COPY

Please fill out this document in full and email the complete form, along with any supporting photos, videos and documentation to service.truckmart@gmail.com. Your warranty request will be reviewed and our Warranty representative will contact you within 72 business hours.

Date: _____ **Invoice Number:** _____

Customer Name: _____

Contact Name and phone number: _____

Stock / part number and serial number if reman: _____

***** NOTE:** If the serial number is not on your invoice, it will be stamped on the part itself and/or noted on the container the part was provided in.

Vehicle Year/Make/Model: _____

Vehicle VIN: _____

Type of Part: _____

Date of Install name of repair shop : _____

***** NOTE:** Please include a copy of the invoice from the repair shop for the original install.

Kilometres at time of purchase: _____ **/ Kilometres current:** _____

Codes present (if applicable): _____

Issue with old unit (if applicable): _____

Complaint summarized in a few sentences:

Pictures or videos: Please provide photos and videos of the parts, showing the issues / defects.

***** Incomplete forms and lack of information may delay the process.**